

# Lowly.

## RETURNS FORM

Your order information

Customer name

Customer order no.

### Returns to Inspected

Please note that the returns parcel is your responsibility until it is in our hands. We recommend you retain proof of posting until your return has been completed. This is free from your post office.

If your item is faulty or we have made a mistake please do not hesitate to contact us immediately by email at [apparel@lowly.io](mailto:apparel@lowly.io).

### Reason for return

- A I have received the wrong item
- B I have received the wrong size
- C The item was defect
- D I wish to exchange the item for another
- E Other (please specify in the notes section)

I wish to return the following item(s)

Quantity	Product name	Reason (A, B, c, D or EJ	Refund

I wish to exchange for the following item(s)

Quantity	Product name	Size (S, M, L orXL)	Colour

Additional notes

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If you need any assistance please get in touch via email [returns@lowly.io](mailto:returns@lowly.io)